

Check it

10 Correcting mistakes

Correct the mistakes in these sentences.

1. Samsung phones is made in Korea.
2. The telephone has been invented in 1876.
3. It was invented from Alexander Graham Bell.
4. Hundreds of Roman coins were been found in a backyard in London.
5. A German chemist was invented aspirin.
6. Google is an amazing discovery.
7. Oh no! I've lost the bus.
8. Sandra is very good at telling advice.
9. I always make my homework listening to music.
10. I can't hear you. You broke up.

11 Listening

A phone call to a phone company

1 **CD 45** Gary Boyd has a problem with his cell phone bill. He's calling Faster Phone, the "caring phone company," to ask about it. Listen to the conversation and circle the correct answer.

1. Gary signed up with the company _____ .
 - a. last year
 - b. last month
 - c. last week
2. He received a phone bill for _____ .
 - a. \$200
 - b. \$50
 - c. \$15
3. During the conversation Gary speaks to _____ different people.
 - a. one
 - b. two
 - c. three
4. He was told that for \$50 he could _____ .
 - a. talk for 150 minutes and send 150 texts
 - b. talk for 500 minutes and send 150 texts
 - c. talk for 500 minutes and send 500 texts
5. Gary finally speaks to _____ .
 - a. David
 - b. the manager
 - c. nobody
6. Faster Phone has been taken over by _____ .
 - a. David
 - b. the Cell Phone Factory
 - c. the Caring Phone Company
7. Gary's reference number is _____ .
 - a. (412) 555-7885
 - b. 250
 - c. R73889506
8. The new phone company's prices are _____ .
 - a. cheaper
 - b. more expensive
 - c. the same



2 **CD 45** Listen again and complete the expressions with the correct words.

1. _____ can I help you?
2. I'm _____ you've _____ the wrong department.
3. _____ on a moment and I'll _____ you through.
4. _____ you please explain _____ ?
5. Do you want to leave a _____ ?
6. I'll _____ you _____ to him.
7. "Can I help you?" "I certainly hope _____ ."
8. I'm so sorry to _____ that, sir. Let's _____ what I can do.
9. "Thank you. You've been very _____ ."
"No problem, Mr. Boyd. I'm _____ I could help."